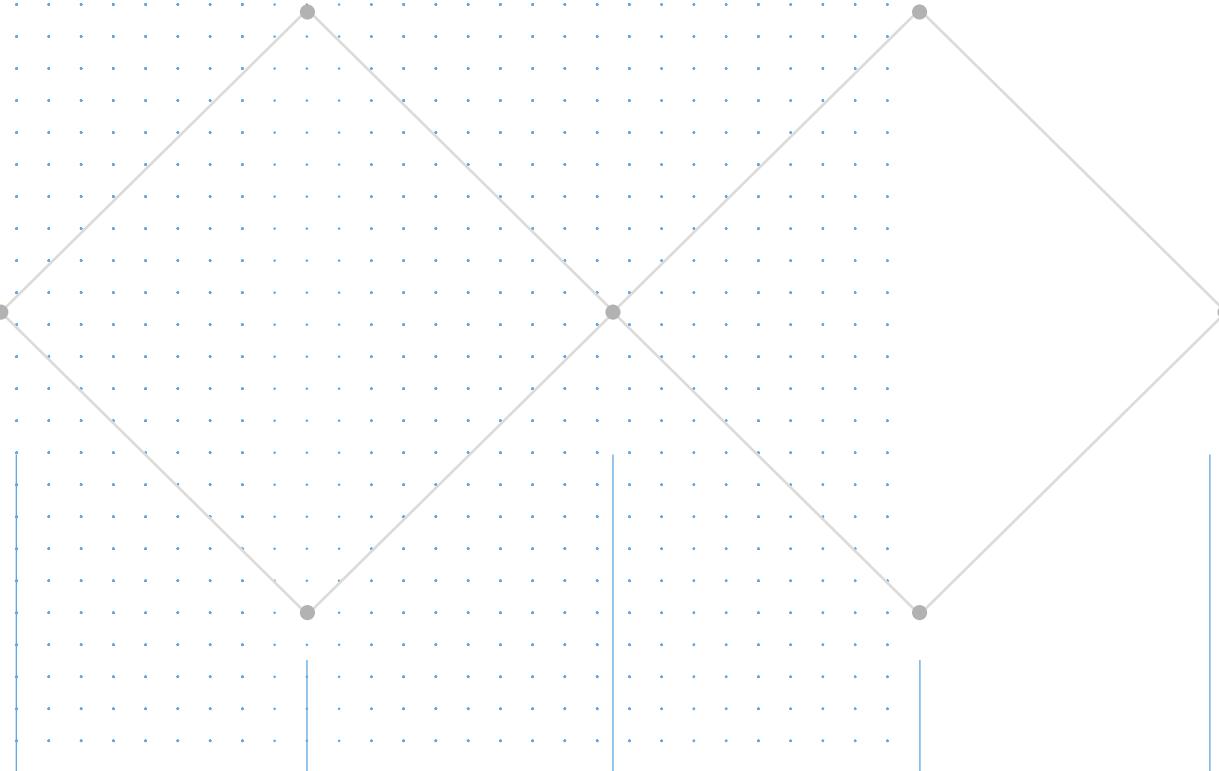
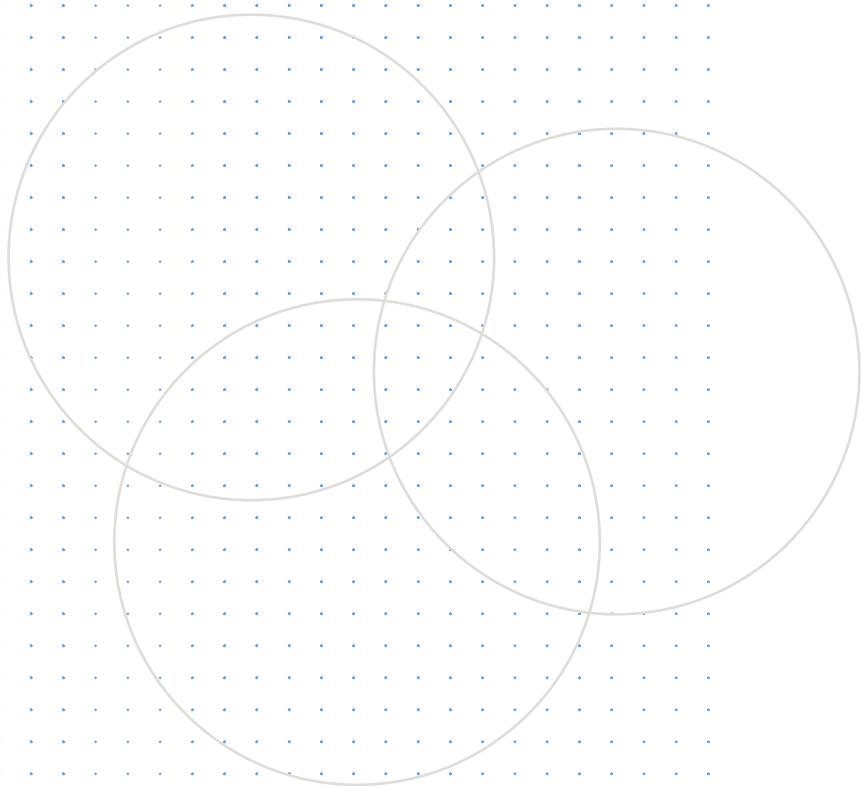


SEAT Workbook

Design-Thinking für Innovation und Businessdesign

gehört:

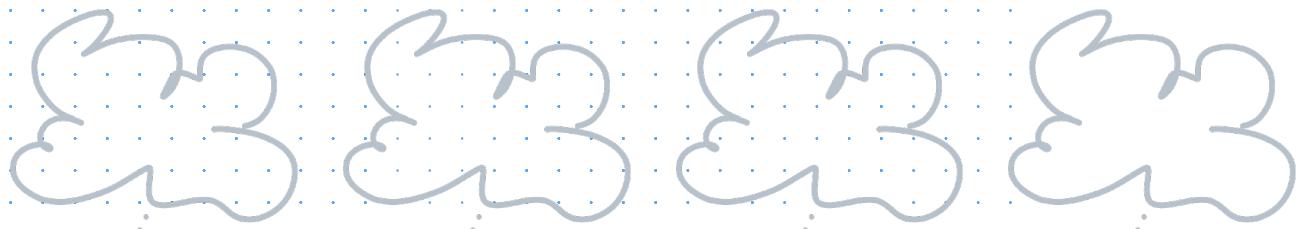






Der bessere Milkshake:

2



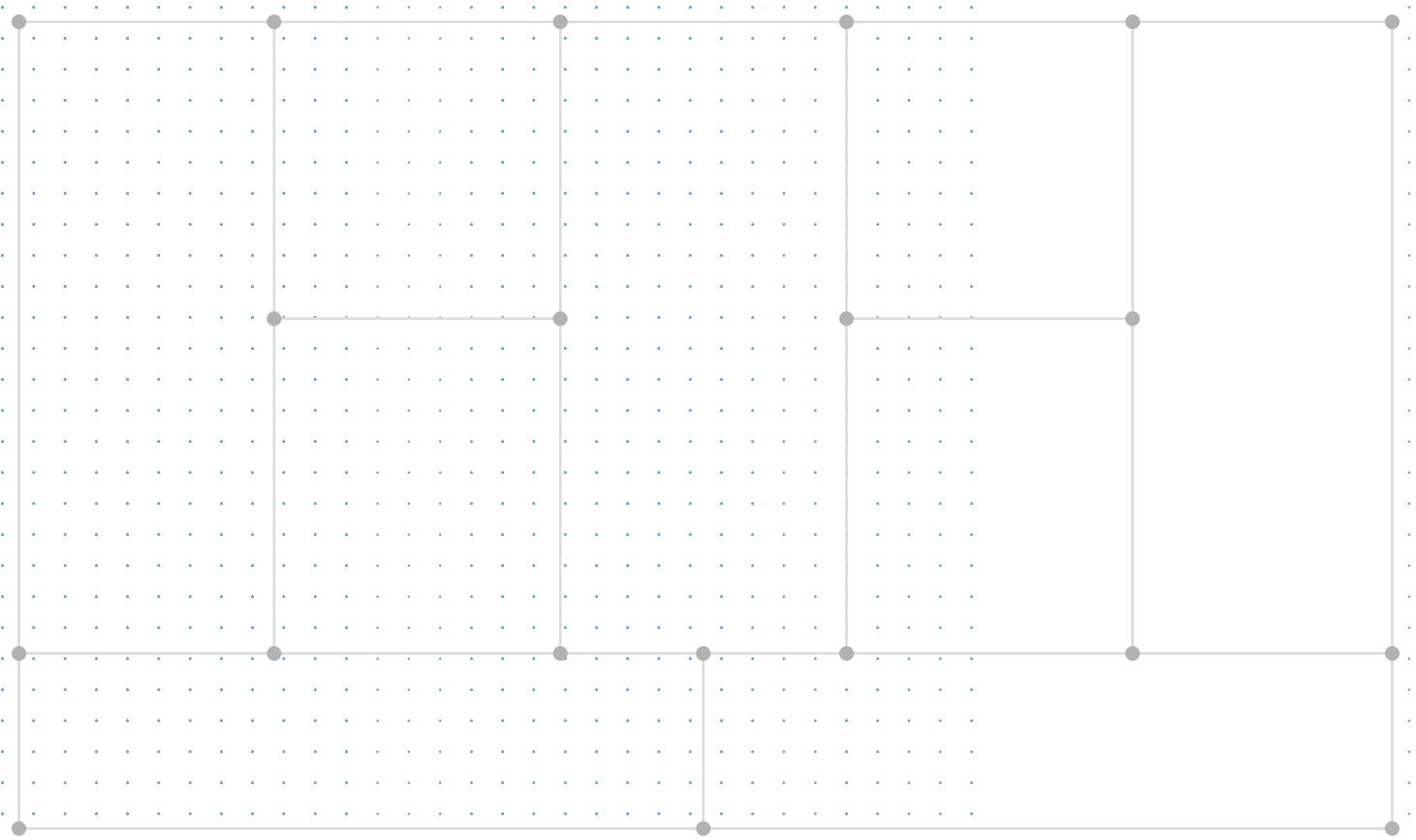
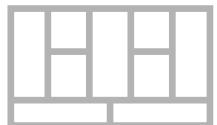
1



3

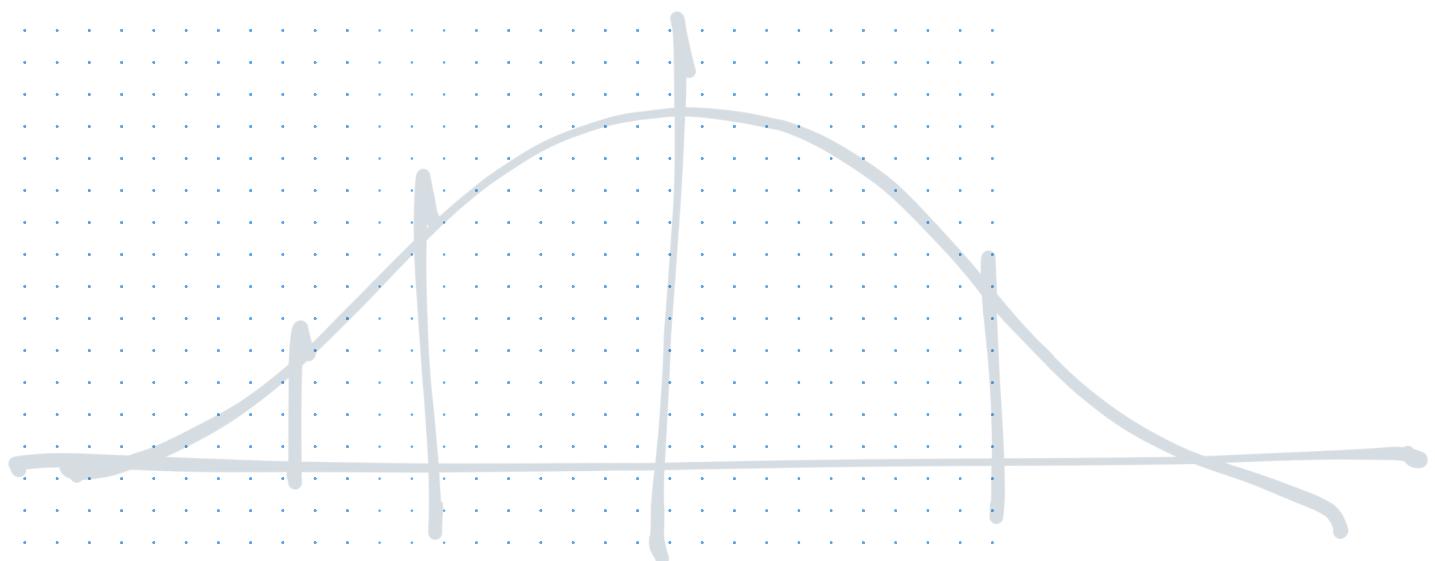


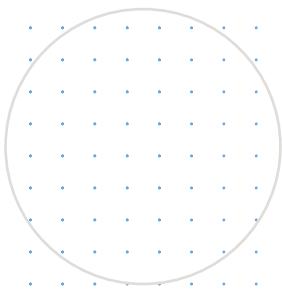
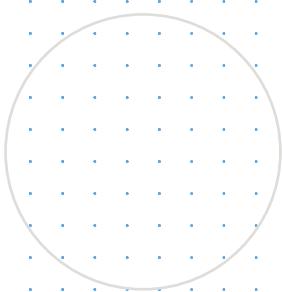




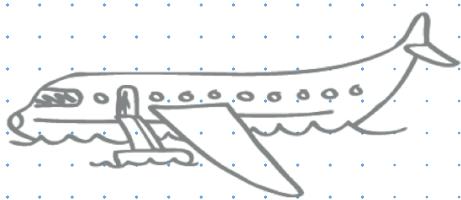
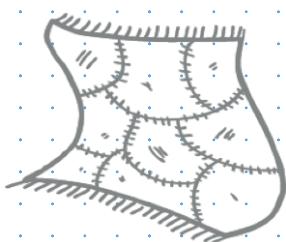














MISTER UMGEKEHRT

Roger Hargreaves



Das bessere Call-Center

Ex

